

# **Distributionally Robust Newsvendor Problem**

**AIE1901 - AI Exploration - LLM for Optimization**

# Smart Vending Shelves Operations: Fengyi

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- Hibernated by SF Express in 2017
- Series A round ¥300M in 2021
- 30 cities in China + 100,000 shelves
- Adding thousands of shelves per month

# A Day in the Life of a Newsvendor

- **The Scenario:**
  - You run a newspaper stand
  - Each evening, you must decide how many newspapers  $y$  to order for the next day
  - You do not know the exact customer demand  $D$  for tomorrow
- **The Dilemma:**
  - Order too many? You have leftovers and lose money
  - Order too few? You miss sales and disappoint customers
- **Question:** How do we find the “sweet spot”?



# Key Parameters

- **Selling Price** ( $p = 20$ ): The revenue for each newspaper you sell
- **Buying Cost** ( $c_v = 4$ ): The cost for each newspaper you order
- **Holding Cost** ( $h = 1$ ): The loss for each *leftover* newspaper (waste, storage)
- **Backorder Cost** ( $b = 25$ ): The penalty for each unsatisfied customer (lost goodwill, lost profit)



# The Profit Function

How much money do you make for a given demand  $D$  and order quantity  $y$ ?

$$\text{Profit} = \text{Revenue} - \text{TotalCost}$$

- **Revenue:**  $p \cdot \min(D, y)$  (You can only sell as many as you have or as customers want)
- **Total Cost:**
  - **Ordering Cost:**  $c_v \cdot y$
  - **Holding Cost (Cost for leftovers):**  $h \cdot \max(y - D, 0)$
  - **Backorder Cost (Penalty for stockout):**  $b \cdot \max(D - y, 0)$

# The Profit Function

How much money do you make for a given demand  $D$  and order quantity  $y$ ?

$$\text{Profit} = \text{Revenue} - \text{TotalCost}$$

$$g(D, y) = p \cdot \min(D, y) - c_v \cdot y - h \cdot \max(y - D, 0) - b \cdot \max(D - y, 0)$$

# Solving Newsvendor Problem with Data

- We have a problem: We don't know future demand  $D$
- **The idea:** Use past data to predict the future!
- Suppose we have historical demand for the last  $n$  days:

$$\hat{d}_1, \hat{d}_2, \dots, \hat{d}_n$$

- **Sample Average Approximation (SAA):**
  - Assume the future will behave exactly like the past
  - Approximate the real, unknown customer demand with our data samples

$$\Pr(D = \hat{d}_1) = \frac{1}{n}, \quad \Pr(D = \hat{d}_2) = \frac{1}{n}, \quad \dots, \Pr(D = \hat{d}_n) = \frac{1}{n}$$

# The SAA Optimization Problem

- **Goal:** Find the order quantity  $y$  that gives the highest average profit.

$$\max_y \frac{1}{n} \sum_{i=1}^n g(\hat{d}_i, y)$$

$$\text{s.t. } y \in \{0, 1, \dots, 100\}$$

- We calculate the profit for each historical demand  $\hat{d}_i$
- We average these profits
- We try each possible  $y$  among  $\{0, 1, \dots, 100\}$  and pick the one with the highest average profit



# A Moment of Doubt

- What if our past data were just lucky (or unlucky)?
- What if the true underlying demand pattern is different?
- Our SAA model is **overconfident** in the historical data.

**We need a strategy that is more ... robust!**

# Distributionally Robust Optimization

- **Idea:** Instead of trusting one specific distribution (like SAA), we consider **all possible distributions** that are "reasonably similar" to our data.
- What is “reasonably similar”?
  1. The mean demand ( $\mu$ )
  2. The variance of demand ( $\sigma^2$ )
- We look at all demand distributions that have the same mean and variance

# A “Max-Min” Problem

- We want to choose  $y$  that performs well even in the worst-case scenario:

$$\max_{y \in \{0,1,\dots,100\}} \left\{ \min_{p_0, \dots, p_{100}} \sum_{d=0}^{100} p_d \cdot g(d, y) \right\}$$

**Subject to the probabilities  $p_0, p_1, \dots, p_{100}$  being plausible:**

- Probabilities non-negative, sum to 1
- The mean matches  $\mu$
- The variance matches  $\sigma^2$

# A “Max-Min” Problem

- We want to choose  $y$  that performs well even in the worst-case scenario:

$$\left. \begin{array}{l} \max_{y \in \{0,1,\dots,100\}} \\ \left\{ \begin{array}{l} \min_{p_0, \dots, p_{100}} \sum_{d=0}^{100} p_d \cdot g(d, y) \\ \text{s.t. } p_0, \dots, p_{100} \geq 0, \sum_{d=0}^{100} p_d = 1, \\ \sum_{d=0}^{100} d p_d = \mu, \\ \sum_{d=0}^{100} (d - \mu)^2 p_d = \sigma^2 \end{array} \right. \end{array} \right\}$$

# A “Max-Min” Problem

- We want to choose  $y$  that performs well even in the worst-case scenario:

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## How to solve?

1. For each possible  $y$ , use solver to find the **worst-case probabilities** that resulting in **minimum profit**
2. Choose  $y$  with the **highest** minimum profit.

# Interpretation of Robust Solution

- Shape of the worst-case distribution:
- Calculate its profit on the **training** and **testing** data



# SAA versus Robust: What is the Difference?

- **SAA is optimistic.** It bets on the historical pattern repeating. It can get a higher reward but is riskier.
- **Robust is pessimistic.** It protects you against bad scenarios. It often leads to a more conservative order quantity and a more reliable, if slightly lower, profit.
- If the testing profit for Robust is higher, it means the SAA model was "overfitted" to the noisy training data.

# Summary

- The **Newsvendor Problem** is a fundamental model for decision-making under uncertainty.
- **SAA** is simple and effective if you have high-quality data.
- **Distributionally Robust Optimization** is a powerful tool for when you are uncertain about the true probabilities and want a safer, more reliable plan.
- There is always a **trade-off** between aiming for the highest profit (optimization) and protecting against the worst case (robustness).